



CBFY Annual Report 2019





Annual Report 2019

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Message from the Board Chair



Calgary and the rest of Alberta have been going through a difficult period over the last little while, after taking economic difficulties into account, the last few months have been extraordinarily difficult. The COVID-19 pandemic has created a tumultuous situation in Calgary and no one has been immune to its ripple effects.

On behalf of the Board of Directors of CBFY, I would like to express gratitude to our staff, funders, volunteers, program participants, families and facilitators, and sector partners for delivering positive outcomes with continued enthusiasm.

Please stay safe and take care of yourself, only then can we can continue to strive for the betterment of our community.

Darshan Tadvalkar, Board Chair

Board of Directors in 2019

- Darshan Tadvalkar, Board Chair
- Anouska Spencer, Vice Chair
- Jatin Shory, Secretary
- Lance Mierendorf, Treasurer
- James Shore, Past Chair
- Anne Michaud, Past Vice Chair
- Andrea Fraser, Past Secretary
- Michael Morcom, Board Director
- Kate Thorgeirson, Board Director
- Celsa De Sa, Board Director
- Doug Alder, Board Director
- Greg Coulas, Board Director
- Jennifer Tempro, Board Director
- Mateo Vitale, Board Director
- Abhishek Sewak, Board Director

Message from the CEO



2019 Year in Review

I am proud to report that in 2019 CBFY administration and program operations were well executed. We remained focused on learner and education-centered service commitments and supported 12,596 newcomer clients through our program continuum. We completed the 3rd year of the 2016-2019 Strategic Plan and tracked the execution of our strategy. As this drew to a close, CBFY applied strategic foresight and futuristic thinking and commenced the design of the 2020-2025 Strategic Plan, identifying strategic priorities for “Youth Thrive and not Merely Survive”. During 2019, from a human resources standpoint, organizational culture, staff wellness and employee engagement were critical. From a program operation standpoint client-focused, flexible and accessible services were profound. The preparation and submission of the 2019 IRCC CFP was a priority. Program operations focused on embedding innovative evaluation impact, Calgary AfterSchool and case management strategies accordingly. The co-creation of a standardized needs assessment tool for the SWIS Program in collaboration with the Prairies, Northwest Territory partners began. Multiple signature and community events spoke notably to CBFY’s advocacy and presence in the community.

2020 Outlook

CBFY’s mandate commitments are carefully prioritised and shared with all employees ensuring that every employee contributes to the strategic priorities. In 2020, we expect to expand our creative thinking, it will be reflected in the 2020-2025 Strategic Plan, “Youth Thrive and Not Merely Survive”. We are strongly committed to strengthening the core of youth-focused, learner-centered services that gives power of voice to learners. We look forward to our 30th Anniversary Celebrations and the launch of our new website which will promote our services, draw clientele, capture and showcase our youth services.

Message from the CEO

COVID-19 Pandemic

Humanity is facing perilous times with the COVID-19 pandemic, this is indeed uncharted territory and amongst one of the largest crises of the 21st century. The impact to the health, societal well-being and the economy have been significant. Despite the many challenges, we have taken strategic measures to minimize the risks and continued with business in this new virtual reality by ensuring the wellness of our staff and service to our clients are up front and center.

Acknowledgements

CBFY is well-positioned to maintain innovative practice and performance in 2020. None of this would be possible without all the employees who channel their energies into the betterment of our learners, my sincerest thanks. On behalf of the Executive and Management Teams, I would also like to take this moment to send a token of appreciation to our funders, primary partners, sector and community partners, donors, volunteers, learners, families and friends of Calgary Bridge. I wish to also acknowledge the expertise and guidance of our Board of Directors.

Umashanie Reddy, Chief Executive Officer



CBFY Executive and Management Team

A Year in Review



The Calgary Bridge Foundation for Youth is proud of its suite of curriculum-based children and youth programs that are carefully researched, designed and delivered by subject matter experts to make its desired impact.

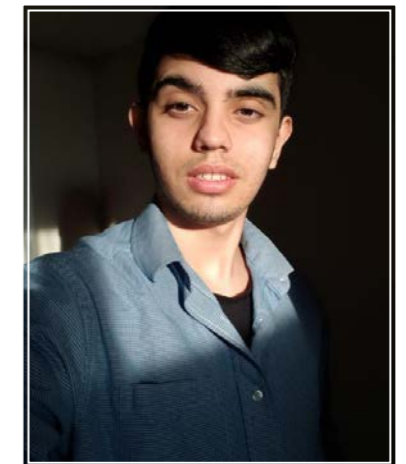
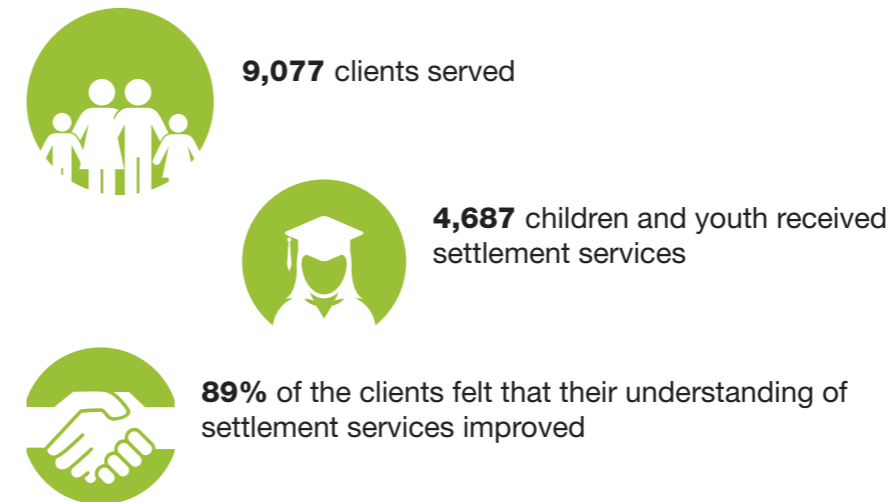
This youth-centered family-focused hub of programs is learner and education-centered and presents a holistic platform so that it equitably engages and gives power of voice to immigrant and refugee children, youth and their families to thrive in the school systems and within the community.



In-School Settlement Program

The In-School Settlement Program (ISSP) had a very productive year filled with successes that will further enhance the program over the next 5 years and beyond. ISSP developed and implemented a high-fidelity case management system, which included measures for quality assurance.

The program re-designed their workshops, and did not only enhance the quality of the workshops but significantly increased the number of participants. Much of this success is due to strengthening the strategy of delivering workshops for youth in collaboration with school teachers.



"I have learnt so much from having settlement practitioner guide me on this journey. The information received was so much and I don't believe that any site or immigrant organisation that I have attended has the information she gave me." - Hussein Khudhair

189 workshops delivered to **1,824** participants

90% of clients expressed that information presented in the workshops led to a better understanding of life in Canada



In-School Settlement Program

Signature Event—Multicultural Newcomer Fair

This was the 6th year of welcoming families to the Annual Multicultural Fair. Families had the opportunity to share and hear success stories of settlement as well as have access to free clothing. This year the fair expanded its activities, youth at the event enjoyed a video game museum, crafts, dancing and multiple exhibitors.



Mentorship Program

The Mentorship Program continued advancing its program design model and program evaluation. The program had several opportunities to share its successes and expertise at various conferences such as the AMP Learning Days, Newcomer Research Network at the University of Calgary and the AAISA Conference.

Welcome Information for Newcomers (WIN) and Newcomer Orientation and Welcome (NOW) supported 286 newcomer youth in the Calgary public school system. The youth had a chance to attend various community connection activities including but not limited to, volunteering at the Calgary Food Bank, Samaritan's Purse – Operation Christmas Child, Heritage Park and visits to multiple post-secondary campuses.

Supported **1,267** newcomer youth with the assistance of **149** Peer Mentors



98% of surveyed Peer Mentors said that Mentorship supported them in developing communication skills and improved their confidence

96% of Transition into Post-Secondary Institutions (TIPs) participants feel more prepared to go into a post-secondary environment as a result of experiencing the mentor-mentee relationship



"The mentorship program was the first program to help me knowing my school in many different ways. I met many people from my school and other schools. I learned and improved my English at our meetings, and I'm thankful for the opportunity." – Woso Zandinan

Mentorship Program

Signature event—Power of Voice Conference

The Annual Youth Conference hosted at the Central Public Library was attended by 372 youth from across the city. Guest speakers shared their inspirational immigration journeys, enjoyed youth performers, and engaged in several breakout sessions. Community partners participated as guest speakers, panelists, and set up their resources booths.



Afterschool Program

The Afterschool Program worked with immigrant and refugee youth and focused on keeping them engaged and empowered by providing academic support, English development, recreational and healthy life skills. With the generous support of community partners, newcomer children and youth accessed community resources, learned about multiple volunteer opportunities, and attended theatre workshops.



2,077 participants were supported

20 Field Trips were attended by **1,066** children and youth



450 total participants in the Summer Program

85 were supported by the Ted Rogers Grant

80% of survey participants felt a greater sense of belonging at school and in the community



Greater than **77%** reported increased confidence in their academic skills and improvement of their English



"Bridge club is so fun, Look! We made this today!"— Liyu, Grade 1 (on the left) and Joanna, Grade 2 (on the right)

Afterschool Program

Signature event—BridgeFest

The Afterschool Program hosted its 4th Annual BridgeFest Event at the Central Public Library. Summer program participants and their families were invited and attended the event. Attendees connected with community resources, including but not limited to NSTEP, Glenbow Museum, Calgary Public Library community organizations. The event attracted over 500 attendees.

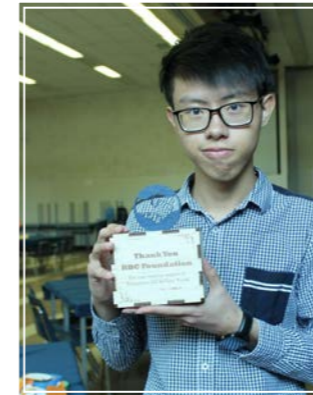


RBC Youth Empowerment Program

The RBC Youth Empowerment Program continued to impact the lives of youth at John G. Diefenbaker High School to prepare them for future success.

The primary focus is on academic tutoring but also at the same time, youth developed the life skills required to become good employees and members of society. The program provided scholastic-based workshops, fun-filled and engaging field trips and several social events where the students connected and engaged with other youth throughout the city.

The program engaged in an in-depth evaluation of quality improvement and innovation to develop evaluation impact tools to show program impact.



83% of youth confirmed that the program helped them set and achieve a goal

175 youth participants



87% of participants expressed that the program inspired them to go post-secondary



79% are more involved in their school and community

"I started to come to the program because I needed more help with my school work. I came on the very first day of the program, and I have been coming almost daily to the program ever since." – Brian Lin, Grade 11

RBC Youth Empowerment Program

Success Story—RBC Reunion

Over 75 students of the RBC Youth Empowerment Program, past and present, and guests gathered to celebrate 4 years of the program's impact. The youth committee was responsible for planning and executing the event and presented a video of the current year's activities. Vivian Liang, a grade 10 student and Simi Bankole, a previous participant and 3rd year nursing student at the University of Lethbridge were the keynote speakers.

According to Simi, *"Being part of the RBC Youth Empowerment Program was literally the best part of my high school experience because it made the biggest impact of my education, steering me in the right direction with university applications, preparing me for applying for jobs that I am passionate about. Overall, being a member of this program helped me build meaningful relationships with people, I still call my best friends."*

Simi Bankole, RBC Youth Empowerment Program Reunion



Volunteer Resources Program

CBFY volunteers support clients and the organization by providing administrative services, facilitating afterschool programs, tutoring and mentoring youth, assisting adults in English classes, and supporting special events. The Volunteer Resource Program supports the integration of newcomer volunteers by providing them with the opportunities to learn new skills and advance their careers, increase confidence, make new friends and grow their network, give back to the community and have fun.

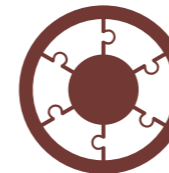
In 2019 there was growth in volunteer enrollment. 271 volunteers supported CBFY programs, an increase of 29% from previous years. The program hosted 17 practicum students at CBFY.



50% of CBFY volunteers are university graduates with specializations in Education, Natural Sciences, Social Sciences, Law and Management



CBFY volunteers contributed **8,985** volunteer hours – an increase of **50%** compared to 2018



Volunteers speak **49** diverse languages



"As a result of the experience gained from CBFY, I have become part of this community that provides enjoyable yet educational services to various age groups." — Daniel Araya

Volunteer Resources Program

Signature Event—Volunteer Appreciation

On April 12th, CBFY celebrated the Annual Volunteer Recognition Event to recognize volunteers for their contributions and commitment. The evening showcased inspirational stories by volunteers who shared their experience of volunteering with CBFY.

Katayoun Yazdanfar was the recipient of this year's CBFY Volunteer of the Year Award. She has been supporting the In-School Settlement Program at the Reception Centres and tutoring high school youth for the RBC Youth Empowerment Program.

Katayoun Yazdanfar, Volunteer of the Year



Our Community

Employee Appreciation Excellence Award

The Annual Employee Appreciation Event was hosted at the Hyatt Regency Calgary on November 29th. All employees were recognized for their dedicated service. Excellence Awards and Long Service Awards were presented to some of the employees.



Children's Christmas Party

The Children's Christmas Party was hosted on December 6th. Thirty children enjoyed a fun-filled day with games and activities and later in the afternoon, the children enjoyed a rendition of "Twas the Night Before Christmas" and a visit by Santa bearing gifts. The gifts were donated by the Reddy Family. The organizing committee created a true spirit of Christmas, bringing lots of joy and cheer to the children.



2019 Annual Youth Achievement Awards

The 2019 Youth Achievement Awards was hosted on June 7th at the Hyatt Regency Calgary. Seventeen scholarships for post-secondary education were awarded to distinguished young men and women for outstanding all round achievements. CBFY is grateful to the donors of this scholarship program who continue to remain committed and dedicated.



Our Community

Calgary Pride 2019

CBFY joined community partners in the Calgary Pride Parade showing support and promoting diversity, equality and equity for our LGBTQ+ community rights.



United Way Campaign

CBFY is a dedicated supporter of the United Way Campaign. Staff participated in the United Way Kick-off Event and contributed \$4,525.33. CBFY is grateful to the funding we received for the Afterschool Program from United Way Area of Calgary and for the opportunity to have supported youth in multiple locations in Calgary.

Staff Picnic

2019 was a year of staff engagement, the family picnic was one such event that took place at the Glenmore Park. Staff and their families connected and enjoyed good food, activities and conversation.



Statement of Financial Position

| | 2019 | 2018 |
|---|---------------------|---------------------|
| Assets | | |
| Current assets: | | |
| Cash | \$ 260,479 | \$ 335,697 |
| Government remittances recoverable | 18,558 | 19,145 |
| Prepaid expenses and deposits | 60,322 | 59,155 |
| Short-term investments (note 4) | 317,241 | 152,344 |
| Total current assets | 656,600 | 566,341 |
| Long-term investments (note 4) | 529,457 | 678,378 |
| Capital assets (note 5) | 63,000 | 71,276 |
| | \$ 1,249,057 | \$ 1,315,995 |
| Liabilities and Net Assets | | |
| Current liabilities: | | |
| Accounts payable and accrued liabilities (note 3) | \$ 113,783 | \$ 110,355 |
| Deferred contributions (note 6) | 140,633 | 148,939 |
| | 254,416 | 259,294 |
| Non-current liabilities: | | |
| Deferred capital contributions (note 7) | 32,524 | 39,643 |
| Total liabilities | 286,940 | 298,937 |
| Net assets: | | |
| Invested in capital assets | 30,476 | 31,633 |
| Unrestricted | 931,641 | 985,425 |
| Total net assets | 962,117 | 1,017,058 |
| Commitments (note 9) | | |
| | \$ 1,249,057 | \$ 1,315,995 |

Statement of Operations

| | 2019 | 2018 |
|---|--------------------|-------------------|
| Revenues: | | |
| Amortization of deferred capital contributions (note 7) | \$ 20,114 | \$ 22,786 |
| Registration | 53,965 | 61,275 |
| Investment income and other | 17,351 | 12,923 |
| Scholarship Program (note 10) | 35,775 | 32,263 |
| Donations – restricted (note 10) | 13,814 | 21,651 |
| Donations – unrestricted (note 10) | 9,504 | 11,231 |
| Programs: | | |
| Government of Canada | 4,858,060 | 4,861,202 |
| City of Calgary | 695,850 | 741,160 |
| United Way | 470,934 | 485,161 |
| Other Programs | 36,445 | 75,446 |
| RBC Foundation | 42,404 | 42,582 |
| | 6,254,216 | 6,367,680 |
| Expenses (note 13): | | |
| Amortization of capital assets | 36,258 | 48,038 |
| Unfunded administration | 129,239 | 71,735 |
| Scholarship Program (note 10) | 26,153 | 26,689 |
| Donations – restricted | 13,814 | 21,651 |
| Programs: | | |
| Government of Canada | 4,858,060 | 4,861,202 |
| City of Calgary | 695,850 | 741,160 |
| United Way | 470,934 | 485,161 |
| Other Programs | 36,445 | 75,446 |
| RBC Foundation | 42,404 | 42,582 |
| | 6,309,157 | 6,373,664 |
| Deficiency of revenues over expenses | \$ (54,941) | \$ (5,984) |



Funders

Partners



The Calgary Bridge Foundation for Youth (CBFY)

620-5920 Macleod Trail SW, Calgary, AB T2H 0K2

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